

DAMPBLOCK 2K WARRANTY BROCHURE





SMARTCARE DAMP BLOCK 2K

SmartCare Damp Block 2K is a two component acrylic polymer - modified cementitious high performance coating. This product can be used for both positive & negative side waterproofing due to its unmatched bonding, good waterproofing and excellent resistance to hydrostatic pressure.

Warranty Certificate

(For Asian Paints SmartCare Water Proofing System for interiors)

Asian Paints Limited (referred to as "Company") offers a 3 years Warranty* from date of purchase of the SmartCare Water Proofing System for dampness & efflorescence on interior vertical walls only. The Water Proofing System consists of usage of Asian Paints SmartCare Damp Block 2K and Asian Paints SmartCare Vitalia as per the quantities and the system of application mentioned in the product information sheet for interiors.

1. Minimum Purchase:

For the warranty to be valid:

- Purchase and usage of all components of the SmartCare Water Proofing System.
- Minimum 9 Kg of Asian Paints SmartCare Damp Block 2K should have been purchased and consumed on a single surface.
- The Water Proofing System needs to be implemented as recommended.

2. Extent of Warranty

- When the total quantity of Asian Paints SmartCare Damp Block 2K purchase exceeds 9 Kg.
- For sites where the quantity of Asian Paints SmartCare Damp Block 2K exceeds 45 Kg, the Warranty is applicable, subject to satisfactory pre-inspection of the site condition by the Company's representative.
- The warranty shall not cover the cases of water seepage from surfaces not covered with SmartCare Water Proofing System, including:

*for dampness & efflorescence on interior vertical walls only

- a. Cracks on exterior wall surface
 - b. Plumbing leakages
 - c. Concealed gutters
 - d. Untreated Duct Areas
 - e. Leakages from floors above or terrace
 - f. Leakages from Drain/Nahani traps
 - g. Untreated Sanitary Joints
 - h. Untreated Tile Joints
 - i. Leakage arising from overflowing of loft tanks present in bathroom/ toilet
- The Company will only replace the SmartCare Water Proofing System where failure has occurred in accordance with Liability as indicated in the 'Liability' section.
 - Throughout this warranty the word "Water Proofing System Failure" shall mean 'The paint film shows blistering, splits, tears or shows evidence of dampness on the treated wall with the system', subject to the other conditions laid down under this warranty.

* Please Note: The warranty on SmartCare Water Proofing performance is for a period of 3 years only from the date of purchase (as per the purchase invoice) of the waterproofing system (SmartCare Damp Block 2K & SmartCare Vitalia).

3. Commencement and Duration

- a. This Warranty shall commence from the date of purchase of the Water Proofing System.
- b. The Company at its own discretion may appoint a person to inspect and validate the application as per the directions specified.
- c. The Warranty shall be for a period of 3 years on the area where the Water Proofing System has been applied.
- d. Where any claim arises during the warranty period, the period will not start afresh after settlement of the claim.

4. Application

This Warranty shall only be applicable if the below mentioned application procedure is followed:

Prior Check

- If leakage is from wet areas like bathroom/kitchen, re-grouting of tile/stone joints must be done with Asian Paints SmartCare Tile Grouts (Cement/Epoxy based).
- Sanitary joints in wet areas (e.g. Bathrooms, toilets & Kitchens) must be sealed with Asian Paints SmartCare UnyverSeal.
- If the leakage is because of cracks/damages on the exterior wall, the same should be sealed with SmartCare Crack Seal/SmartCare Hybrid PU Sealant/Polymer Modified Mortar depending upon the size of crack/damaged portion.
- If leakage is due to plumbing issues the same has to be rectified before the application of the waterproofing system.

Surface Preparation

- Loose & chalky cement plaster must be removed up till brick level
- Surface should be cleaned and all existing salt depositions should be removed
- Surface cracks, damaged portions, brick mortar and hollow areas must be repaired with polymer modified cement mortars
- Prior to application the surface must be in Saturated Surface Dry (SSD) condition

Application Procedure

- Add powder to liquid (2 parts powder & 1 part liquid) slowly while stirring. In case of bulk volume use mechanical stirrer. Mix the entire quantity until a smooth homogeneous slurry without lump is achieved. Keep the slurry undisturbed for 5-6 minutes to release entrapped air during mixing.
- Apply 1st coat of SmartCare Damp Block 2K slurry mixture with a brush or roller over the above prepared masonry surface.
- Allow the 1st coat to dry for at least 4-6 hours (depending on ambient temperature), then proceed with application of 2nd coat.
- Apply 1st & 2nd coat perpendicular to each other for best results.
- Apply Damp Block 2K at least 2 feet beyond in all directions from the affected area.
- Achieve a forced coverage of 15 sq. ft./kg/coat.
- Re-plaster the surface using Asian Paints Vitalia within 12 to 24 hours (Dosage of 100 ml per 50 kg cement).
- Allow the plastered surface to cure for 7 days before application of putty, primer and paint.

Additional Information

- Polymer Modified Mortar is a mixture of 1 part of cement, 4 parts of fine sand (less than 2 mm), 0.05 part of Asian Paints SmartCare Multi-Purpose Polymer or equivalent polymer and water as required.
- E.g. 10 Kg of cement, 40 Kg of fine sand and 500 ml of SmartCare Multi-Purpose Polymer or equivalent.
- Cement Plaster with Asian Paints SmartCare Vitalia: is a mixture of 1 bag (50 Kg) of cement, 200 Kg of fine sand (less than 2 mm), 100 ml SmartCare Vitalia and water as required. Process of Curing for Cement Plaster: Initial 2 days of air curing followed 5 days of water spray curing (avoid flooding).

Liability

1. The Company's liability will reduce over the warranty period according to the following scale, based on when the Water Proofing System Failure occurs.
 - Within the first 12 months after commencement date (date of purchase) – 100% of material cost (SmartCare Damp Block 2K & SmartCare Vitalia) only.
 - From month 13 to month 24 after commencement date (date of purchase) – 60% of material cost SmartCare Damp Block 2K & SmartCare Vitalia) only.
 - From month 25 to month 36 after commencement date (date of purchase) – 40% of material cost (SmartCare Damp Block 2K & SmartCare Vitalia) only.

2. The Company's liability will be limited to the replacement of material used for Water Proofing System (SmartCare Damp Block 2K & SmartCare Vitalia) only.
3. The replacement cost shall be the cost of the SmartCare Water Proofing System (excluding cement, sand, polymer, paint system and labor cost) only required to set right the area of system failure only, at the time of the lodgment of claim. The Customer will be liable for the balance costs, which are not company's obligations, as indicated above.
4. The Company will not be liable for any indirect or consequential loss or damages to the Customer. The Customer's exclusive and sole remedy under this Warranty shall be as mentioned herein in this clause.

Conditions of Warranty:

1. SmartCare Water Proofing System must have been applied as per Company's instructions and technical data current at the time of purchase and good working practice.
2. The products must have been stored as specified in their packaging instructions and have been used within their shelf life.
3. Application of SmartCare Water Proofing system should be independent and is not to be used in combination with third party products offering same, or similar functionality.
4. The warranty must be registered with the Company as per the steps mentioned in the 'Registration Process' section.

Exclusions

1. The warranty shall be void in the following events:
 - a) Water seepages and leakages arising from:
 - i. Cracks on exterior wall surface
 - ii. Plumbing issues
 - iii. Concealed Gutters
 - iv. Untreated Duct Areas
 - v. Leakages from floors above or terrace
 - vi. Leakages from Drain/Nahani traps
 - vii. Untreated Sanitary Joints
 - viii. Untreated Tile Joints
 - ix. Overflowing of loft tanks present in bathroom/ toilet
 - b) Defects in the design of the building or roofing system, including inadequate drainage system, settlement, movement or other structural defects.
 - c) Building or structural expansion or additions or reductions, shifting, distortion, failure or cracking of building components.
 - d) Removal, excavation or replacement of tiles and concealed plumbing.
 - e) Leaks or damages resulting from Acts of God including but not limited to lightning, flood, wind, earthquake, hurricane, tornado, hail or other violent storm or casualty or impact of stated or unstated objects.
 - f) Leaks or damages resulting from any additional installations on the surface covered with the system or usage on surfaces that already has pre-installed elements that are not consistent with the recommended application.

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2. The Warranty will cover only manufacturing defects of SmartCare Water Proofing System and will not cover any defects arising out of factors out of control of the Company, including but not limited to:
 1. Failure arising out of structural defects
 2. Natural calamities such as earthquakes, cyclones
 3. Vandalism
 4. Acts of God
 5. Abuse or negligence by the Customer
 6. Causes other than defects in SmartCare Water Proofing System
 7. Improper surface preparation
 8. Surface with contaminants and not Saturated Surface Dry (SSD) condition.
 9. Normal wear & tear
 10. Any act or omission on the part of the Contractor/Painter causing the SmartCare Water Proofing system to be defective by any means.

Owner's responsibilities:

Owner should exercise normal housekeeping and after care post application of SmartCare Water Proofing System.

Claims and Repairs

- a. Any claim made in terms of this Warranty shall be made within 30 days of the consumer discovering any defect, damage or failure which gives rise to a claim.
- b. The consumer shall forthwith notify the Company of the claim through the SmartCare Waterproofing Helpline (1800-209-5678) providing full details thereof, and shall set out the basis on which it believes that the Company is liable in terms of the Warranty.
- c. The Company reserves the right to carry out inspections of the system application process, in which the SmartCare Water Proofing System is alleged to have failed and to perform any tests in respect thereof, and may do so either itself or by means of any person nominated by it. Prior to such inspection or testing, the consumer shall not be entitled to perform any repairs to or remove or tamper with any part of the system.
- d. The Company shall use its best endeavors to ensure that the materials (SmartCare Damp Block 2K & SmartCare Vitalia) required for repairs are available as soon as possible at the place where the repairs are to be carried out, but does not assume liability for delay in this respect.
- e. The Company, in its sole discretion shall be entitled to
 - i. Monitor re-application which is to be carried out in accordance with all its specifications and instructions; and
 - ii. Recommend the contractor to be appointed by the Customer

Registration Process

- During the time of purchase the customer should take a note of batch number and manufacturing date mentioned on the product pack.
- Customer should make sure that the product name and date of purchase are clearly mentioned on the purchase invoice.
- The application should be done as per the above recommended process.
- The warranty must be registered with the company by calling Asian Paints Helpline on 1800-209-5678 within 30 days from the date of purchase as mentioned on the purchase invoice.

Miscellaneous

- This Warranty disclaims any liabilities, contracts, tort or otherwise including negligence and strict liability and the Company makes no warranty or merchantability or of fitness for any particular purpose whatsoever for SmartCare Water Proofing System. There are no warranties expressed or implied under law, which extend beyond the warranty set out herein.
- If any dispute arises between the Company and the Customer, in respect of the above Warranty, neither shall commence any legal proceedings against the other relating to the dispute, unless they have first attempted to settle the matter through mutual agreement and mediation.
- In case of any disputes arising out of or in relation to the Warranty, the same shall be subject to the exclusive Jurisdiction of the courts of Mumbai.



Waterproofing

Resists up to 5 bars of hydrostatic pressure



Elongation

Highly elastic film that provides elongation upto 100%



Anti - Efflorescence

Lasting protection against efflorescence



Adhesion

Excellent bond strength with cementitious substances



High Solid Content

Gives better flexibility, thickness & Integrity of the film



Seamless Coat

Forms a seamless coat without any joints



Anti - Carbonation

Protects concrete against carbonation



Usage

Easy to apply



**CALL TO KNOW MORE ABOUT
EXPERT WATERPROOFING SOLUTION
1800-209-5678**

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